

# THE TELLER

A Publication of WESLA Federal Credit Union - Quarterly Newsletter

## 2nd QUARTER FEDERAL HOLIDAY CLOSINGS

Friday, April 2, 2021 - Good Friday

Monday, May 31, 2021 - Memorial Day

Monday, July 5, 2021 - Independence Day (observed)



Providing financial education embodies the movement's 'people-helping-people' philosophy. The theme for this year's Youth Month is "Be a Credit Union Saver and Your Savings Will Never Go Extinct." Together, we're encouraging our youngest members to open their own savings account (with a parent or guardian's help), begin a habit of putting money into that account regularly, and learn how compound interest helps their account to grow.

If you open a Youth account at WESLA FCU with a minimum deposit amount of \$50 in the month of April your child will be entered to **win a family 4 pack of tickets to Sci-Port Discovery Center.** This year's Coloring Page can be found on our website.

  
**WELCOME BACK**  
*we missed you*  
**OUR LOBBIES ARE NOW OPEN**  
Wear a Mask • Social Distance

WESLA Federal Credit Union is now open normal business hours. Most lobbies are open with walk in traffic with limited occupancy. Due to COVID-19 the circumstances often result in unexpected appointments only. To stay up to date on additional closings and possible disruption of services you may contact our call center at 318.687.8700 or follow our social media accounts.

To limit social interaction, we encourage all members to use our drive thru lanes and digital banking services. Mask must be worn for lobbies and appointments.

As a reminder things like money orders, cashier's checks and statements must be handled in the lobby. The maximum cash disbursement through the drive thru is back to \$1000.

SHARE SAVINGS ACCOUNTS

INDIVIDUAL RETIREMENT  
ACCOUNTS

PLATINUM VISA CREDIT CARD

TOUCH-TONE TELLER

FREE CHECKING ACCOUNTS

SHARE CERTIFICATES

CONSUMER LOANS

VISA DEBIT CARD

ON-LINE BANKING  
WITH FREE BILL PAY

LINE OF CREDIT

E-STATEMENTS

MOBILE BANKING

MORTGAGE LOANS

UCHOOSE REWARDS

MOBILE CHECK DEPOSIT

Happy Retirement!



WESLA Federal Credit Union Board of Directors, Management and Staff would like to recognize Brenda Meshell in her retirement after over 19 years of service to the Credit Union. We wish her the best in her retirement and will miss her greatly.



Need a nest egg to retire one day? Reach out to our IRA Specialist Bob Bray located at the Auto Mall Branch to get started today!



## Change of Address

You've just unpacked the last box from what was an at-best overly stressful move. The last thing you want to do is surf every crevice of Google to identify all the places you need to change your address. You'd rather be investigating pizza delivery options-are we right? Cheese, please.

We've got your (probably aching) back so you can get back to making your new place a home. Though every mover's circumstances are unique, this list should help cover your main bases.

- Government agencies
- Financial services
- Utilities
- Insurance
- People and animal care
- Online services
- Memberships

**To change your address at WESLA FCU login to your Online Banking or stop by a Branch and complete paperwork with proof of change.**



# Identity Theft

Awareness is key to effective protection against identity theft. WESLA Federal Credit Union wants to help make you aware of daily things you can do to protect yourself from ID Theft. Identity theft occurs when someone commits fraud by using your personal identification information, such as your name, social security number, or credit card number, without your permission. Here are some things

you can do to protect your information.

- Be judicious with whom you share your personal information and social security number and never share your social with anyone through email.
- Report lost and stolen cards immediately
- Shred all materials in a home shredder that have important information on them such as your full name, date of birth, account numbers, etc.
- Use anti-virus software on your computer.
- Don't open emails or attachments from people you do not recognize.
- Protect your password(s).
- Change passwords frequently and make them difficult to guess.
- Review and reconcile your banking transactions on a regular basis.
- Do not open email or answer telephone requests for information from people you do not know.
- Where possible, enable multi-factor authentication (MFA) or out of band authentication if not enabled by default.
- Verify use of a secure session in your browser online banking and vendor payments.
- Do not leave your computer unattended and close your computer sessions when not in use.
- Check your credit report annually.

For more information on ID Theft go to Federal Trade Commission online or pick up the Identity Theft material in your nearest WESLA Federal Credit Union lobby.

## Ways to Keep your Account Safe

**Think Like A Detective** – Thoroughly read and review your statements whether paper or online. Although it is time consuming it is important to read line by line will help you identify discrepancies and charges that are not yours.

**Build Strong Locks-** A unique password acts as a deadbolt on your online accounts. To build a strong password, you need to include a mix of uppercase and lowercase letters, special characters, and numbers.

**Avoid public Wi-Fi-** Using a public wireless access to check your account or pay bills is a risky move. Anytime you access your account for any reason, you need to use a wireless signal that is password protected.

**Opt for Alerts** – This way your account is constantly monitored.





# CREDIT UNION

Hours & Phone Numbers

(318) 687-8700  
(800) 828-6647  
Fax (318) 688-8833

## CALL CENTER

MONDAY - THURSDAY  
8:00 AM - 4:30 PM  
FRIDAY  
8:00 AM - 4:45 PM

## MAIN OFFICE & BOSSIER BRANCH

**Lobby**  
MONDAY - THURSDAY  
9:00 AM - 4:00 PM  
FRIDAY  
9:00 AM - 5:00 PM

**Drive-Thru**  
MONDAY - FRIDAY  
9:00 AM - 5:00 PM

## AUTO MALL BRANCH

**Lobby**  
MONDAY - THURSDAY  
9:00 AM - 4:00 PM  
FRIDAY  
9:00 AM - 6:00 PM

**Drive-Thru**  
MONDAY - THURSDAY  
9:00 AM - 5:00 PM  
FRIDAY  
9:00 AM - 6:00 PM

## Saturday Banking

\*AUTO MALL BRANCH ONLY\*

DRIVE THRU ONLY  
9:00 AM - 1:00 PM

## LOCATIONS

MAIN OFFICE BRANCH  
2921 WILLIAMSON WAY  
SHREVEPORT, LA 71118

AUTO MALL BRANCH  
8650 FERN AVENUE  
SHREVEPORT, LA 71105

BOSSIER BRANCH  
2600 MELROSE AVENUE  
BOSSIER CITY, LA 71111

\* CADDO PARISH COURTHOUSE  
GROUND FLOOR  
501 TEXAS STREET  
SHREVEPORT, LA 71101  
ATM ONLY

## ATM LOCATIONS

7 ATM'S

Participating Murphy USA  
in Caddo, Bossier, & Webster Parishes

PLEASE SEE WWW.WESLA.ORG  
FOR LOCATIONS



@WESLAFCU



WESLAFederalCreditUnion

**LEAKY ROOF?**

During the rainy season?  
And you're short on cash?

A HOME EQUITY LOAN is the perfect fix.  
Rates as low as **4.75% APR\***

WESLA FEDERAL CREDIT UNION



**Kaitlyn Porter**  
Mortgage Loan Originator  
NMLS# 1788863  
Tel: 318.629.6301  
Email: kaitlyn@wesla.org



**AUTO LOANS** that work for your life

Rates as low as **2.21% APR\*** | NO PAYMENT for 45 days | FREE CAR WASHES for a year

Don't wait - this offer is only available February 15 - April 30, 2021

Call, visit or log on to learn more and apply.  
318-629-6300 | 800-828-6647 | www.wesla.org

Main Office: 2921 Williamson Way, Shreveport, LA 71118  
Auto Mall: 8650 Fern Avenue, Shreveport, LA 71105  
Bossier City Branch: 2600 Melrose Avenue, Bossier City, LA 71111

\*APR: Variable. See website for full terms or call toll-free for the lowest rates on loans. Your individual rate depends on your credit score and other factors. © 2021 WESLA.

WESLA FEDERAL CREDIT UNION

Member FDIC

Equal Housing Lender

NCUA

## AVAILABLE FOR SALE:

2012	TOYOTA	YARIS	117,500 MILES	\$3725	BOSSIER BRANCH
2017	BIG TEX	35BK 5MR	TRAILER	\$7000	MAIN OFFICE BRANCH

Do you need to file a dispute with your WESLA Federal Credit Union  
Platinum Visa Credit Card?

Call Today! 1-855-671-0080 or come into your nearest branch.



Credit Union  
Service Center  
Branch Finder App

