



Letter to Membership
Reopening – Important Information
June 1, 2020

At WESLA Federal Credit Union, the health and safety of our members and employees during this pandemic is our top priority. Due to the concerns about the spread of COVID-19 in North Louisiana, the State Fire Marshall has issued guidelines and maximum occupancy rules that prevent us from currently opening our doors for business. For your concern, we have made the decision to remain closed during the beginning stages of Governor Edwards Phase I Reopen Safely campaign.

However, effective **June 1, 2020** we will reopen all branch lobbies to members. While we are excited and look forward to serving you, we will do so in adherence to guidelines set forth by our public health experts and the Centers for Disease Control and Prevention. We want to proceed with caution, so we ask that you continue to practice safe and healthy illness prevention methods inside our facilities moving forward.

Should you need personal attention prior to our reopening, you may schedule an appointment by calling 318-687-8700. A WESLA FCU representative will coordinate an appointment with that employee that can best serve you.

To ensure safety, we ask all staff & members to:

- **MASK ARE REQUIRED TO ENTER LOBBYS**
- **HAND SANITIZER UTILIZATION**
- **AVOID CLOSE CONTACT** – Please maintain social distance in our facilities by allowing 6 feet of space between yourself and others. *Please no hugs or other exchanges that could jeopardize our collective health.*
- **COVER COUGHS & SNEEZES** – Remember to always cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow. Throw used tissues in the trash and wash your hands.
- **CLEAN & DISINFECT**– We will continue to follow proper cleaning protocol of our facilities, electronics and soft surfaces.
- **STAY HOME WHEN ILL**– Stay home if you are feeling ill and use our many remote banking options instead.

We're committed to being responsive to the needs of our members and staff as we cautiously transition back to usual business operations June 1. We'll keep you informed via our website at www.wesla.org and on Facebook, Instagram & Twitter if further changes in protocol are required. Should you have any specific concerns, please contact us at **318-687-8700** or via email at wesla@wesla.org

Thanks for your patience and cooperation throughout these uncertain times.

WESLA Federal Credit Union

Operating hours during COVID 19
Drive Thru(s) Only Monday – Friday 9:00am – 4:00pm • Saturday 9 -1 Auto Mall